NEW SITE OF CARE OPENS IN FISHERS

Community’s newest site of care opened in downtown Fishers at 116th and Lantern Road amongst retail shops and existing Community practices. The site includes MedCheck, physical therapy, occupational health, and an employer clinic with digital access to same day care. The location is in a high-profile retail space with shared staff and treatment rooms for the six retail services. Text alerts and digital queues allow patients to arrive “just in time” with greater wait time visibility. Traditional check-in and registration processes have been replaced by a greeter, “concierge” who guides guests through a self-service check-in kiosk and a personal handoff to their caregiver. Registration is a back-office, in-room function, reducing onsite time. Please click on the link below for more information.

WELCOMING FAIRBANKS TO THE COMMUNITY FAMILY

Community Health Network is Indiana’s leader in behavioral health, and Fairbanks is the state’s most recognized name in substance use treatment services, with its primary facility located for more than three decades on Community’s North campus. We’re thrilled to announce that Fairbanks and its exceptional caregivers are joining the Community team, to better integrate our complementary services and provide the most comprehensive and effective care for our patients. Community and our patients will gain access to the broad menu of highly respected Fairbanks services, including inpatient and outpatient treatment, residential programs, supportive living, employer services, and a wide range of programs for adolescents. Fairbanks patients will gain easier access to additional behavioral health services, including Community’s psychiatric ICU and treatment for serious mental illness, plus connections to our expansive network of primary-care and specialty providers. Please click on the link below for more information.
DONATE TO THE UNITED WAY AND BE A GAME CHANGER

Our annual United Way of Central Indiana workplace campaign has begun and you are invited to raise your hand to help our neighbors live their best lives. Making a personal gift to the United Way of Central Indiana is one way you can be active in Community’s Culture of Giving, which for years has embraced the important work of the United Way and its agencies. Our goal is to improve the lives of everyone in Central Indiana by raising more than $425,000 to remove obstacles in education, financial stability, health and basic needs. Through this workplace campaign, gifts made by Community’s caregivers will support local efforts in Boone, Hamilton, Hancock, Hendricks, Marion and Morgan counties. Please click the link below for more information and to make a donation.

STANDOUT SPOTLIGHT ON THE ADVISOR

It’s time to dive deeper into the StandOut strength roles, beginning with the Advisor. Calling all Advisors! You are a practical, concrete thinker. Your power comes from reacting to and solving other people’s problems. You love giving your opinions and insights and taking any opportunity to help others understand how things work. You love to leverage your practical and pragmatic opinions to help your fellow Community caregivers achieve success. Community caregivers beware, advisors are coming to help find problem-solving solutions that StandOut! Are you an advisor? Tell us how you are using your strengths by clicking on the link below.

HOLIDAY HELP FOR COMMUNITY FAMILIES

Each year, our caregivers provide support for Community families in need of holiday assistance through the Holiday Help Program. The generosity of so many is a testament to how we truly live our PRIIDE values. This year, we are asking caregivers interested in donating to limit their gift selection to coats, hats, mittens, gloves and scarfs. This will ensure the Holiday Help team can logistically handle the number of donations, deliver gifts to families in a timely fashion, and maintain a greater level of consistency. If you or your work team would like to adopt a Community family, please sign up by December 16. More details about helping families and receiving help are available on inComm or by clicking the link below.
FOUNDATION ENDOWMENT SCHOLARSHIP OPPORTUNITIES  • • • We are pleased to announce the reoffering of six Foundation Scholarship opportunities so we may provide financial support to Community employees interested in academic advancement in health professions areas. Our foundation donors and their interest in supporting the growth and development of the Community team have made this exciting program possible. Applications must be completed by November 29. Please click on the link below for more information and for the application form.

CONNECTING PATIENTS WITH COVERAGE  • • • Medicare and Affordable Care Act open enrollment is going on now, and Community is helping patients connect with coverage. Revenue cycle and marketing teamed up on a campaign to inform potential enrollees with the help of partners The WellFund and Perfiniti, which provide free enrollment assistance. Uninsured or Medicare-eligible patients got letters and messages on their bills, there are posters at care sites and a MyChart login message provides information. Medicare enrollment runs through December 7, while ACA enrollment ends December 15.

SAYING THANKS STARTS HERE  • • • In the spirit of giving thanks, a new, streamlined effort called “Say Thanks” offers grateful patients and families a one-stop shop for the many ways they can give back and make a difference at Community. Developed collaboratively by Community Health Network Foundation, the Office of Patient Experience and Community’s marketing department, the effort encourages grateful patients to visit eCommunity.com/saythanks to learn more about:

• volunteering by giving of their time and perspective by participating on an improvement project, joining an advisory council or serving at one of our hospitals or other sites of care,
• sharing their story and recognizing the care team that made a difference during their health journey, or
• giving to one of our Foundations to make a direct and meaningful impact on patients across Central Indiana.

To order brochures to promote this effort in your workplace, please visit the e-forms page on inComm to find #21559. Visit eCommunity.com/saythanks to learn more about opportunities for grateful patients to engage with Community.